

## Terms and Conditions

### of participation in the event organized by MedicaExpert

Glossary of terms:

- **Registration form:** an online form, available on the website [www.medicaexpert.pl](http://www.medicaexpert.pl) or another website expressly designated by MedicaExpert, utilized to submit a declaration of participation in the Event;
- **Event:** a conference, congress, or any other event organized by the Organizers or commissioned by them (jointly and severally), detailed information about which is published on the website [www.medicaexpert.pl](http://www.medicaexpert.pl) and in informative materials distributed in a manner chosen by the Organizers;
- **Organizers:**
  - MEDICAEXPERT GROUP Sp. z o.o. with its registered office in Kraków (31-231) at ul. Bociana 4A/63, KRS (National Court Register number): 0000887385, NIP (Tax Identification Number): 9452242835,
  - MEDICA EXPERT CONFERENCE Mateusz Lubarski with its registered office in Miechów (32-200) at ul. Wesoła 9, NIP: 6591496495
- **Partner/Co-organizer:** a business partner of the Organizer showcasing their services during the Event;
- **Participant:** an individual holding professional credentials entitling them to participate in a given Event, as strictly specified by the Organizer in the Event announcement, whereby the Organizer, depending on the characteristics of the Event, stipulates in particular, but not exclusively, the following categories of registration:
  - **Physician:** a medical doctor holding a valid license to practice the profession (PWZ);
  - **Company representative:** a representative of a pharmaceutical company, admitted to participate in the Event by the Organizer;
  - **Non-physician participant:** an individual who does not hold a license to practice a medical profession and lacks a PWZ number;

- **Applicant:** a natural person, a legal entity, or an organizational unit conducting business activity in the scope of healthcare services;
- **Package:** the scope of services offered by the Organizer in connection with the organization of the Event; the quantity of given packages may be strictly limited, and individual packages may vary in price and scope. Comprehensive information concerning the variants of individual packages, their availability, and prices shall be communicated by the Organizer on each occasion; The Organizer anticipates in particular, but not exclusively, the following Packages within the framework of the organized Events:
  - **Basic:** ensuring participation solely in the Event itself;
  - **Standard:** ensuring participation in the Event itself, and additionally granting admission to accompanying events;
  - **Plus:** ensuring participation in the Event itself, and additionally providing accommodation;
  - **Premium:** ensuring participation in the Event itself, and additionally providing accommodation and admission to accompanying events.

## § 1 General provisions

1. These Terms and Conditions establish the rights and obligations of Participants, Applicants, and Partners of the Events organized by the Organizer.
2. The detailed agenda, as well as the dates and rules of participation in the Event, are accessible on the website [www.medicaexpert.pl](http://www.medicaexpert.pl) under the appropriate tab.
3. Participation in the Event is subject to a fee.
4. The Organizer reserves the right to impose subjective restrictions pertaining to the Conference Participants.
5. Considering the potential restrictions arising from the Act on Medical Devices, the Organizer is entitled to appropriately restrict access to the Partner's/Co-organizer's exhibition space exclusively to individuals holding an active license to practice the profession (PWZ).
6. The Participant is strictly obliged to adhere to the provisions of these Terms and Conditions as well as the regulations of the facility where the Event is held. The Organizers shall bear no liability for any non-compliance with the Facility's Regulations by the Participant.

## **§ 2 Registration of participation**

1. A prerequisite for participation in the Event is submitting an application via the registration form and the subsequent approval of the Participant by the Organizers.
2. The registration form is completed by the Applicant, designating the Participants; while completing the registration form, the Applicant selects the Event participation Package (participation in the Event, accommodation, participation in an accompanying event). The data provided by the Applicant must be accurate and conform to the actual state of affairs. The Applicant warrants that the Participants consent to take part in the Event and to the processing of their personal data to the extent specified in § 6; the Organizers shall bear no responsibility for the provision of false or factually incorrect data, nor for nominating a Participant for the Event without their explicit consent.
3. The completion and submission of the registration form constitute an acceptance of the provisions of these Terms and Conditions and are tantamount to the intent to conclude an agreement between the Applicant and the Organizers, subject to the principles stipulated in these Terms and Conditions and the registration form.
4. The declaration of participation in the Event ought to be submitted no later than the date specified by the Organizer in the information concerning a given Event.
5. The application for participation is subject to review by the Organizers; the Organizers reserve the right to decline participation in the Event, particularly in the event that the maximum capacity allocated for the Event has been exceeded.
6. The approval of the application is effectuated upon the Organizers dispatching an electronic message constituting confirmation of participation and confirmation of the conclusion of the agreement under the terms indicated in these Terms and Conditions and the registration form [as a rule, the confirmation is sent promptly]. In the event of the Participant's non-acceptance, a refund of the remitted funds shall ensue.
7. On the day of the Event, the Participant is obliged to confirm their attendance; the Participant receives an identification badge and conference materials, comprising materials from the Organizers and prospective Event Partners.

## **§ 3 Participation in the event**

1. The Participant is bound to strictly observe the provisions of these Terms and Conditions as well as the regulations of the facility hosting the Event.
2. The Organizers reserve the prerogative to expel a Participant from the Event in instances of reprehensible conduct or disruption of the Event's proceedings.
3. The Organizer may record the course of the Event (photographic session, filming), to which both the Participant and the Applicant consent, explicitly permitting the utilization of their images. Any objection to the use of one's image must be submitted to the Organizers in writing or via email no later than two days following the conclusion of the Event.

#### **§ 4 Payments**

1. Participation in the Event is subject to a fee.
2. The Participant is entitled to attend the Event in accordance with the Package selected during registration, i.e., participation in the Event, accommodation, participation in an accompanying event; the Organizers provide complimentary refreshments in the form of a coffee break and lunch. The Organizers do not provide complimentary accommodation, travel expenses, or any other ancillary costs that may arise in connection with attending the Event. Provided that such an option is available, the Participant may purchase accommodation at the facility where the Event is hosted, subject to the policies applicable at that facility.
3. The payment is executed by the Applicant upon completing the registration form or on the basis of a pro forma invoice within 7 days from the date of form submission.
4. An application that remains unpaid within the prescribed deadline shall be deemed unsubmitted, subject to the provisions of § 5.
5. The Applicant consents to receive the proof of purchase in the form of a receipt or invoice electronically, delivered to the provided e-mail address.

#### **§ 5 Cancellation**

1. Every Applicant retains the right to notify the Organizers, either in writing or via e-mail, of a Participant's withdrawal from the Event.
2. In the event of a cancellation communicated at least 30 days prior to the Conference, the Applicant shall be refunded the total fee amount. In the event of a cancellation communicated less than 30 days prior to the date of the Conference, the Organizers shall refund the remitted

amount less lump-sum administrative costs and a handling fee equivalent to 20% of the paid fee.

The stipulations of this paragraph shall not prejudice the consumers' right of withdrawal from the Agreement.

3. In the case of an Applicant who is a consumer or an entrepreneur vested with consumer rights (hereinafter referred to as: the Consumer), the provisions of § 4 sec. 5 and § 5 sec. 2 shall not apply to the extent that they might restrict their statutory rights. The Consumer possesses the right to resign from participation in the Event (withdraw from the agreement) within a period of 14 days from the date of dispatching the registration form. The withdrawal may be submitted in any form, i.e., via email, traditional mail, or by telephone. In such an instance, the Organizers shall refund the full amount remitted by the Consumer.

### **§ 6 Protection of personal data**

1. All personal data provided by the Applicant is submitted voluntarily; nevertheless, the refusal to provide it shall preclude participation in the Event.
2. The Applicant declares that the Participant (or Participants) designated by them have granted explicit consent to participate in the Event and to the processing of their personal data.
3. The personal data of Participants and Applicants is processed for purposes pertinent to the organization of the Event.
4. The Participants and Applicants grant their consent for the provision of the roster of Participants and Applicants—incorporating in particular the Participant's full name and function, the Applicant's data, including the registered address, e-mail address, and telephone number—to the Partners of the Event.
5. The information clause pertaining to the processing of personal data is accessible on the Organizers' website and is made available during the Participant's registration process.

### **§ 7 Complaints**

1. Complaints raised by Participants and Applicants may be submitted in writing to the following address: MedicaExpert, ul. Bociana 4A/63, 31-231 Kraków, or via electronic mail to: [biuro@medicaexpert.pl](mailto:biuro@medicaexpert.pl)
2. Complaints shall be reviewed within 14 days from the date of their receipt, and notification regarding the outcome of the complaint resolution shall be conveyed via traditional or electronic mail.

## § 8 Final provisions

1. In matters not governed by these Terms and Conditions, the relevant provisions of the law, including the Civil Code, shall strictly apply.
2. The Organizers reserve the right to amend the Event's agenda, including the roster of speakers, as well as to modify these Terms and Conditions. The Applicant shall be promptly notified of any modifications to the Terms and Conditions; should the Applicant decline to accept the provisions of the amended Terms and Conditions, they are obliged to notify the Organizers within 7 days from the date of receiving the notification regarding the amendment to the Terms and Conditions, under the pain of assumption that consent to the amendment has been granted. Alterations concerning the speakers or the Terms and Conditions do not constitute grounds for seeking compensation.
3. The Consumer may resort to gratuitous, out-of-court dispute resolution mechanisms: a) following the conclusion of the complaint process: by lodging an application for the case to be examined by the Permanent Consumer Arbitration Court operating at the Provincial Inspectorates of the Trade Inspection; seeking assistance from a district (municipal) consumer ombudsman or a social organization dedicated to consumer rights protection.
4. The Organizers reserve the right to postpone the date of the Event or to cancel it due to circumstances precluding its execution, particularly an insufficient number of Participants or instances of force majeure; in such an occurrence, the Participants shall be notified of this fact by the Organizers, alongside information regarding their entitlement to withdraw from the agreement and the applicable refund policies.
5. These Terms and Conditions shall enter into force on April 25, 2025.