

TERMS AND CONDITIONS

for the Provision of Electronic Services by MedicaExpert Conference

PREAMBLE

1. Terms and Conditions These Terms and Conditions for the provision of electronic services by MedicaExpert Conference Mateusz Lubarski have been drafted pursuant to the generally applicable provisions of Polish law.

The scope of regulation encompasses primarily:

- the rules and conditions governing the use and operation of the www.medicaexpert.pl website;
- the rights and obligations of registered Users of the www.medicaexpert.pl website;
- the rights and obligations of MedicaExpert Conference, acting as the entity operating the www.medicaexpert.pl website.

Familiarizing oneself with and accepting the provisions of these Terms and Conditions constitutes a prerequisite for registration on the www.medicaexpert.pl web portal. The User may undertake further actions upon prior acceptance of all its stipulations.

2. Web Portal

The underlying premise of the www.medicaexpert.pl web portal is to serve as a reliable and up-to-date online source of knowledge and information concerning medical conferences organized by MedicaExpert Conference – targeted predominantly at physicians, dentists, pharmacists, healthcare managers, students of universities and medical academies, medical industry professionals, and patients.

3. Copyright and Related Rights; Personal Rights

MedicaExpert Conference attaches paramount importance to respecting personal rights, as well as the moral and economic copyrights of the creators of works made available within the resources of the web portal or distributed via the online store operated by MedicaExpert Conference. Consequently, MedicaExpert Conference hereby advises that any actions undertaken by Users or third parties infringing upon the copyright or related rights of the creators or the publisher, or the personal rights of the aforementioned persons, shall result in consequential legal action by MedicaExpert Conference aimed at restoring the lawful state or securing appropriate compensation.

GENERAL PROVISIONS

§1 Definitions

The terms utilized in these Terms and Conditions shall have the following meaning:

1. **"MedicaExpert Conference"** – MedicaExpert Conference Mateusz Lubarski, with its registered office in Miechów, ul. Wesola 9, 32-200 Miechów, correspondence address: ul. Bociana 4c/33, 31-231 Kraków, NIP (Tax Identification Number): 6591496495, REGON (National Business Registry Number): 120464850, acting as the administrator of the www.medicaexpert.pl web portal. To contact MedicaExpert Conference, an e-mail should be dispatched to the following electronic mail address: biuro@medicaexpert.pl;
2. **"Website" or "Web portal"** – an organized IT and informational platform connected to the Internet, created and operated by MedicaExpert Conference under the domain medicaexpert.pl, enabling Users to utilize the resources of a specialized online service featuring medical information, particularly within the framework of organized medical training sessions and conferences, and facilitating online registration and the purchase of active participation services in conferences/training sessions. The term "web portal" is used interchangeably with "Website" in these Terms and Conditions;
3. **"Terms and Conditions"** – this document, stipulating in particular the rules and conditions for the use and operation of the web portal, the rights and obligations of users, the rights and obligations of MedicaExpert Conference acting as the operating entity, alongside any potential appendices to this document explicitly referenced herein, which constitute its integral part;
4. **"Person"** – a natural person, a legal entity, or an organizational unit lacking legal personality to which applicable laws grant legal capacity;
5. **"Registered User"** – an adult natural person possessing full capacity to perform legal acts who, as a result of successful registration on the web portal, including the acceptance of the Terms and Conditions, has gained access to the services offered by the Website. A minor or an adult lacking full capacity to perform legal acts may also become a User, provided they obtain the prior consent of their statutory representative for registration on the web portal, including the acceptance of the Terms and Conditions. MedicaExpert Conference bears no liability for the actions of the persons referred to in the preceding sentence, nor for the consequences thereof, should they act without the required consent of their statutory representative.

Other Persons also constitute Users if acting through their authorized representatives. The Terms and Conditions may specify categories of Registered Users and the scope of access to the Materials aggregated within the Website for individual categories;

6. **"Unregistered User"** – an adult natural person possessing full capacity to perform legal acts who has gained access to the services offered by the Website that are not exclusively reserved for Registered Users. A minor or an adult lacking full capacity to perform legal acts may also become an Unregistered User, provided they obtain the prior consent of their statutory representative, including for the acceptance of the Terms and Conditions. MedicaExpert Conference bears no liability for the actions of the persons referred to in the preceding sentence, nor for the consequences thereof, should they act without the required consent of their statutory representative. Other Persons also constitute Users if acting through their authorized representatives;
7. **"User"** – a Registered User or an Unregistered User;
8. **"Operator"** – MedicaExpert Conference;
9. **"Account"** – a dedicated space on the web portal accessible to the User, through which the User enters, manages, and transmits data within the Website's structure, subsequent to successful registration and logging into the Website;
10. **"Login"** – the User's designation on the web portal, selected by them during the Account registration phase;
11. **"Registration"** – the procedure of creating an Account on the Website;
12. **"Newsletter"** – the MedicaExpert Conference e-Information Bulletin and specialized bulletins;
13. **"Materials"** – all information published on the Website by the Operator constituting works within the meaning of the Act on Copyright and Related Rights of February 4, 1994 (i.e., Journal of Laws of 2006, No. 90, item 631, as amended);
14. **"Store"** – the online Store operated by the Operator within the framework of the Website;
15. **"Active participation in a conference/training"** – personal attendance at a conference/training organized by MedicaExpert Conference in a selected medical field, facilitated via online registration and the purchase of the service;
16. **"Client"** – a Person purchasing the service of active participation in a conference/training within the Store;

17. **"Business day"** – any day of the week from Monday to Friday, excluding statutory public holidays;
18. **"Civil Code"** – the Act of April 23, 1964, the Civil Code (i.e., Journal of Laws of 2014, item 121, as amended);
19. **"Consumer"** – a User deemed a consumer within the general meaning of the Civil Code, applicable provisions of law, and particularly within the meaning of Article 22(1);
20. **"Consumer Rights Act"** – the Act of May 30, 2014, on Consumer Rights (Journal of Laws of 2014, item 827).

§2 Technical Conditions for Using the Website; Prohibition on Supplying Unlawful Content

1. For Users to properly utilize the services available on the Website, including successful registration and logging in, the following prerequisites must be jointly met:
 - 1.1. a connection to the Internet;
 - 1.2. possession of devices enabling the use of Internet resources;
 - 1.3. use of a web browser capable of displaying hypertext documents linked on the Internet by the World Wide Web service, supporting the JavaScript programming language, and accepting cookies;
 - 1.4. in the case of registering Users, possession of an active electronic mail (e-mail) account.
2. Should MedicaExpert Conference provide Users with functionality enabling the supply of content within the Website, MedicaExpert Conference expressly stipulates that the publication of any unlawful content is categorically prohibited, particularly content inciting racial, ethnic, or religious hatred, containing pornography, endorsing fascism, nazism, or communism, propagating violence, offending religious sentiments, or infringing upon the rights of others, etc.
3. The Operator reserves the right to remove the unlawful content referred to in section 2 without prior notice.

§3 Services

1. The Operator enables Users to purchase services it offers – specifically, the service of active participation in a conference/training – under the terms specified in these Terms and Conditions.
2. The Operator, subject to the consent of Registered Users, dispatches the Newsletter to their e-mail addresses provided during registration.

Detailed rules governing the dispatch and use of the Newsletter are specified in paragraph 4 below.

3. The Operator provides a service to Users consisting of the gratuitous provision of access to Materials and other data aggregated on the Website, under the conditions specified in the Terms and Conditions. Access to the Materials referred to in the subsequent sections is exclusively provided to Registered Users.

§4 Newsletter

1. Every Registered User, upon granting explicit consent, shall receive the Newsletter from the Operator.
2. The Newsletter may be dispatched twice a week to the electronic mail (e-mail) address indicated by the User during Registration in the form of an electronic message (e-mail).
3. The User may unsubscribe from the Newsletter at any time by clicking the dedicated hyperlink embedded in every Newsletter.

§5 Store

1. The Operator facilitates the purchase of the service of active participation in a conference/training in the Store via the Internet.
2. Users, natural persons possessing full capacity to perform legal acts, legal entities, and organizational units lacking legal personality but possessing legal capacity, are entitled to purchase the service of active participation in a conference/training in the Store, subject to the correct completion of the registration form and the acceptance of the Terms and Conditions.
3. Placing an order is understood as the correct completion of the order form provided by the Operator on the Website under the "Registration" tab. The data entered into the form must contain truthful information. The successful placement of an order shall be confirmed by an electronic e-mail message dispatched to the e-mail address provided in the registration form.
4. Information regarding the total value of the order is displayed on the website subsequent to the Client's selection of a payment method.
5. In the event incomplete data is entered into the registration form, the order shall not be accepted for processing. Additionally, under certain circumstances (e.g., technical failure, product unavailability), placing an order may also prove impossible. In such instances, the Client is provided the option to print the browser view confirming the inability to register.

6. The Operator confirms the acceptance of the event registration by dispatching an e-mail message to the electronic mail address provided in the order form. The agreement is deemed concluded the moment the Client receives the Order Confirmation, whereby the receipt of the Order Confirmation is understood as the introduction of the e-mail message into the teleinformatics network in a manner enabling the addressee to familiarize themselves with it.
7. The Operator shall decline to accept an order by dispatching an e-mail message to the electronic mail address provided in the order form in instances where processing the order is unfeasible (particularly due to technical constraints).
8. The e-mail notification regarding the acceptance or rejection of an order is dispatched as expeditiously as possible, but no later than within 7 business days from the date the order was placed.

§6 Store. Payment Terms

1. The purchase prices for the service of active participation in a conference/training specified by the Operator are quoted in Polish Zlotys (PLN) and are gross prices, i.e., they are inclusive of the Value Added Tax (VAT).
2. The Operator reserves the right to modify the purchase prices of the active participation services featured in its offer, introduce new services to the Store's offer, launch and cancel promotional campaigns (including rebates and discounts) within the Store, and implement amendments thereto. A submitted order is processed by the Operator according to the availability status and prices applicable at the exact moment the order was placed. Should a modification of the assortment or prices occur after the Client has opened the Order Form but prior to the completion of the order submission, placing the order shall be rendered impossible, and the Client shall receive a notification (via the website).
3. While completing the order form, the Client may select the option to pay upon receipt of the goods, or utilize alternative payment methods made available to them by the Operator.
4. The Operator provides the option to utilize 4 payment methods:
 - a. Bank transfer – the registration remains pending until the payment is successfully credited.
 - b. Payment via the Tpay system – registration confirmation is dispatched immediately upon successful payment processing by the system.

c. Payment via the PayPal system – registration confirmation is dispatched immediately upon successful payment processing by the system.

d. Payment via the PayU system – registration confirmation is dispatched immediately upon successful payment processing by the system.

§7 Out-of-Court Complaint Resolution and Redress Mechanisms

1. The User and the Client are vested with the right to lodge a complaint pursuant to the rules stipulated in the Terms and Conditions and the relevant provisions of generally applicable law.
2. Furthermore, the User and the Client hold the right to resort to alternative out-of-court and judicial mechanisms for resolving complaints and pursuing claims. Specifically, a User or Client acting as a Consumer may:
 - 2.1. petition the permanent consumer arbitration court operating at the Trade Inspection with a request to resolve a dispute arising from the concluded sales agreement;
 - 2.2. apply to the Provincial Inspector of the Trade Inspection with a request to initiate mediation proceedings aimed at the amicable resolution of the dispute;
 - 2.3. seek gratuitous assistance in resolving the dispute from a district (municipal) consumer ombudsman or a social organization whose statutory objectives encompass consumer protection.

§8 Right of Withdrawal from a Distance Contract

1. Pursuant to the Consumer Rights Act, a Consumer may, subject to the principles and stipulations derived from the provisions of said Act (Articles 27-38), withdraw from a distance contract (in particular, one concluded via the website) within a period of 14 days. 1a. The right of withdrawal from a distance contract is not applicable to the Consumer with respect to the contracts specified in Article 38 of the Consumer Rights Act, particularly contracts for the supply of digital content which is not supplied on a tangible medium, if the performance has begun with the consumer's prior express consent before the expiration of the withdrawal period and after the trader has provided them with confirmation of the loss of the right of withdrawal.
2. The Client may withdraw from the agreement by submitting a declaration of withdrawal. This declaration may be submitted utilizing the model withdrawal form (compliant with Annex No. 2 to the Consumer Rights Act), which constitutes Annex No. 2 to these Terms

and Conditions. To adhere to the deadline, it is sufficient to dispatch the declaration before its expiration.

3. The Operator shall refund all payments remitted by the Consumer promptly, but no later than within 14 days from the date of receiving the Consumer's declaration of withdrawal from the agreement.
4. The Operator executes the payment refund utilizing the identical payment method that the Consumer employed, unless the Consumer has explicitly consented to an alternative refund method that incurs no additional costs to them (especially if the Consumer provided a bank account number for the refund within the withdrawal declaration).
5. Additionally, the rules governing withdrawal from the agreement are elucidated in the instruction (compliant with Annex No. 1 to the Consumer Rights Act), which constitutes Annex No. 1 to these Terms and Conditions.

§9 Rules for Utilizing Materials Aggregated on the Website; Copyright Protection, Legal Liability for Infringements

1. All economic copyrights to the Materials published on the Website are vested in the Operator or third parties who have granted the Operator authorization to use the Materials to an extent enabling the Operator to provide the Materials to Users in a manner, scope, and under the principles set forth in the Terms and Conditions and generally applicable law.
2. The Materials constitute works within the meaning of the Act on Copyright and Related Rights of February 4, 1994 (i.e., Journal of Laws of 2006, No. 90, item 631, as amended).
3. Users may utilize the Materials solely within the scope of permitted personal use as defined by the Act on Copyright and Related Rights of February 4, 1994 (i.e., Journal of Laws of 2006, No. 90, item 631, as amended).
4. Any utilization of the Materials that does not constitute permitted personal use, as referred to in section 3 of this paragraph, is strictly prohibited and constitutes an infringement of economic copyrights.
5. Without the prior, explicit written consent of the Operator or another entity holding the economic copyrights to the Materials or the rights to their execution, it is strictly forbidden to disseminate the Materials in their original version or in the form of an adaptation in any manner whatsoever, as well as to record and copy the Materials in their original version or in the form of an adaptation in any manner for the

purpose of dissemination beyond the scope of permitted personal use.

6. Anyone who infringes the economic copyrights to the Materials published on the Website may be held civilly liable by the Operator or another entity to whom these rights belong. In particular, the entity whose economic copyrights have been infringed may demand that the individuals committing the infringements:
 1. cease the infringement;
 2. remove the consequences of the infringement;
 3. redress the inflicted damage:
 - a) pursuant to general rules;
 - b) through the payment of a pecuniary sum equivalent to twice, or in the case of a culpable infringement – three times the appropriate remuneration which would have been due at the time of pursuing the claim as consideration for the rightsholder's consent to use the work;
 4. surrender the obtained benefits;
 5. publish, on one or multiple occasions, an announcement of appropriate content and form in the press, or publicly disclose a portion or the entirety of the court judgment issued in the case, in a manner and scope determined by the court;
 6. pay an appropriate monetary sum, not less than twice the probable benefits derived by the perpetrator from the committed infringement, to the Fund for the Promotion of Creativity, provided the infringement was culpable and was committed within the scope of business activity conducted in someone else's or one's own name, albeit on someone else's account.
7. Irrespective of the liability for infringing economic copyrights, the User bears full civil liability for any infringements of the moral copyrights belonging to the creators of the Materials.
8. The User declares their awareness that infringing upon economic copyrights may entail criminal liability within the scope and under the principles defined in the Act on Copyright and Related Rights of February 4, 1994 (i.e., Journal of Laws of 2006, No. 90, item 631, as amended).

§9 Acceptance of the Terms and Conditions, Conclusion of the Agreement

(Note: Original text repeats §9)

1. Utilizing the Website signifies absolute acceptance of the Terms and Conditions in their entirety.
2. A Registered User accepts the Terms and Conditions by completing the Registration process.
3. Acceptance of the Terms and Conditions is tantamount to the conclusion of an agreement by the User with the Operator for the provision of services defined in the Terms and Conditions.

§10 Registration, User Account

1. Any Unregistered User may perform Registration on the Website.
2. Registration is executed by completing the registration form accessible under the "Registration" tab on the specific conference webpages. A comprehensive catalog of all events is presented on the website at the URL: <https://www.medicaexpert.pl/>
3. To perform Registration, one must:
 1. select the event the participant wishes to attend by clicking the appropriate hyperlink on the www.medicaexpert.pl website;
 2. navigate to the "Registration" tab;
 3. click the "Proceed to registration" button;
 4. select one of the categories available on the initial page of the registration form;
 5. complete the registration form, whereby filling in the data marked with an asterisk is mandatory for registration on the Website;
 6. accept the Terms and Conditions by ticking the corresponding checkbox.
4. Following Registration, the Operator provisions a User Account for the User – provided the user expresses such an intent during registration by clicking the "Create account" button.
5. The User gains access to the Materials available for Registered Users and the Account after previously logging into the Website utilizing the Login and password provided in the registration form; subject to fulfilling the conditions specified in section 4 of this paragraph.
6. A Registered User reserves the right to amend their data contained within the registration form at any given time.

§11 Deletion of the User Account, Termination of the Agreement

1. The User is entitled to demand the deletion of their User Account from the Operator, and the Operator is obligated to delete the Account promptly upon receiving such a demand.
2. The demand referred to in the preceding section must be submitted to the Operator in writing, specifying the Login and password identical to those provided by the Registered User in the registration form, and dispatched via registered mail with a return receipt requested to the Operator's correspondence address.
3. A demand to delete an Account is tantamount to submitting a declaration of termination of the agreement.
4. The agreement is terminated at the moment the demand referred to in section 2 above is effectively served.
5. A Registered User may also terminate the agreement at any time by submitting a written declaration to the Operator to that effect, incorporating the Login and password identical to those the Registered User provided in the registration form; the termination is effective upon service.
6. The Operator shall delete the Account promptly following the service of the declaration referred to in the preceding section.
7. The Operator may terminate the agreement and delete the Account of a User who breaches the provisions of these Terms and Conditions, despite a prior summons issued by the Operator to cease the infringements and the designation of an appropriate deadline.
8. The User shall be notified of the termination of the agreement pursuant to the preceding section via an e-mail message dispatched to the electronic mail address provided by the User in the registration form.

§12 Personal Data

1. The Operator serves as the Controller of personal data. The provision of personal data is strictly voluntary; however, it is strictly necessary should the User decide to register on the Website, to the extent requisite for the provision of services by the Operator.
2. Personal data shall be utilized by the Operator exclusively for the purpose of Registration and the proper execution of the service in compliance with the provisions of the Act on the Protection of Personal Data of August 29, 1997 (i.e., Journal of Laws of 2002, No. 101, item 926, as amended) and the Act on the Provision of Electronic

Services of July 18, 2002 (Journal of Laws of 2002, No. 144, item 1204, as amended).

3. Personal data processed by the Operator encompasses all data mandated in the form for registration, alongside supplementary data, if provided by the user.
4. The User's personal data shall not be made accessible to other Users of the Website in any manner.
5. Should the User provide personal data to the Operator, it shall be processed by the Operator solely to the extent necessary to facilitate proper access to the services offered by the Operator, including the extent necessary to process User registration and facilitate proper login to the Website.
6. Every User is entitled to inspect their personal data, correct it, and demand its erasure. This is effectuated by dispatching an e-mail with the corresponding request to the Operator at the e-mail address: biuro@medicaexpert.pl.
7. To inform the User regarding the method, purpose, and other material elements of personal data processing, a separate document has been established – the Privacy Policy, accessible on the www.medicaexpert.pl website under the "More information" – "Privacy Policy" tab.

§13 Exclusion of the Operator's Liability

1. The Operator bears no liability for disruptions to the proper functioning of the Website, nor for the loss of User data resulting from instances of force majeure, the actions of third parties, or as a consequence of actions undertaken by the Operator aimed at enhancing the Website's functionality. The Operator commits to informing the Website Users in advance, whenever feasible, regarding disruptions to its functioning, in particular concerning maintenance downtime.
2. The Operator is not liable for the actions of third parties involving the utilization of Materials published on the Website in a manner violating generally applicable law or these Terms and Conditions.
3. Furthermore, the Operator bears no liability to Users and third parties for:
 1. the content of data inputted by Users into the registration forms;

2. any damages suffered by the User caused by the incorrect saving or reading of data downloaded by Users;
 3. the manner in which the Accounts are utilized by Users;
 4. the text and other content of messages stored on the mail server (the credibility of accounts is not monitored);
 5. damages resulting from the shutdown or failure of the teleinformatics system, or a power grid failure;
 6. an inability to log into the Website caused primarily by connection quality, a teleinformatics system or power grid failure, or erroneous configuration of the User's software.
4. The User bears sole and complete responsibility for the text and content of messages dispatched via e-mail to the Operator, factoring in their own criminal liability for unlawful actions.
 5. The Operator may grant Users access, via the Website, to services rendered by third parties; in such an instance, the Operator bears no liability whatsoever for the acts or omissions of said third parties.

§14 Promotion and Advertising

1. Advertisements and promotional announcements may be published on the Website for a fee, under the terms and conditions defined in separate agreements and in compliance with generally applicable law.
2. The Operator reserves the right to freely select advertisements and announcements, considering in particular their conformity with the nature of the Website.
3. Regarding advertisements for which the Legislator imposes restrictions concerning their public accessibility, the Operator reserves the right to introduce limited access to such content.

§15 Complaints

1. Every User retains the right to lodge a complaint regarding matters related to the functioning of the Website, as well as the execution of services by the Operator.
2. Complaints must be submitted electronically to the address biuro@medicaexpert.pl or via traditional mail to the Operator's address.
3. The Operator shall process the complaint within 14 business days from the date of its receipt. The User consents to receiving the Operator's response to the complaint in the form of an e-mail. The

Operator reserves the right to refrain from responding to a complaint if it is ostensibly baseless, e.g., the resubmission of a complaint grounded on the identical grievance as a preceding, dismissed complaint by the same User. Complaints arising from non-compliance with the provisions of the Terms and Conditions shall be disregarded.

4. The response to the complaint shall be dispatched to the User at the address provided by the User in the complaint.
5. The Operator reserves the right to extend the deadline specified in section 3 in the event that resolving the complaint necessitates specialized expertise or encounters obstacles due to causes beyond the Operator's control (hardware failures, Internet network outages, etc.). Furthermore, the Operator stipulates that processing a complaint may necessitate obtaining additional clarifications from the User – the duration of the User providing such clarifications shall systematically extend the complaint resolution period.

§16 Amendments to the Terms and Conditions

1. The Operator reserves the right to enact amendments to the Terms and Conditions.
2. All amendments to the Terms and Conditions shall be displayed on the Website and shall enter into force on the date of their publication.
3. The User shall also be notified of any amendment to the Terms and Conditions via e-mail, utilizing the address indicated in the registration form.
4. Should the User fail to reject the amendments to the Terms and Conditions in the manner specified in the e-mail referred to in the preceding section or within the notification mentioned therein, it is presumed that the User accepts the amendments to the Terms and Conditions, and they shall bind the User effective from the date designated by the Operator as the entry-into-force date of the amended Terms and Conditions.
5. Should the User reject the amendments to the Terms and Conditions, the agreement is terminated at the moment the amendments are rejected.
6. Amendments to the Terms and Conditions are binding upon Unregistered Users effective from the date designated by the Operator as the entry-into-force date of the amended Terms and Conditions.

§17 Final Provisions

1. These Terms and Conditions enter into force on 28.02.2019.
2. The Terms and Conditions are accessible on the www.medicaexpert.pl website under the "More information" – "Registration Terms" tab.
3. The governing law shall be Polish law, notably encompassing: the Civil Code, the Act of July 18, 2002, on the Provision of Electronic Services (Journal of Laws of 2002 No. 144, item 1204, as amended).
4. Any disputes arising between the Operator and the Users shall be adjudicated by a materially competent common court with its seat in Poznań, with the caveat that this provision is not binding upon consumers within the meaning of the Civil Code.

Annex No. 1 to the Terms and Conditions

Information concerning the exercise of the right of withdrawal from the agreement

INSTRUCTION ON WITHDRAWAL FROM THE AGREEMENT

1. Right of withdrawal from the agreement

You hold the right to withdraw from this agreement within 14 days without citing any reason.

To exercise the right of withdrawal, you must inform us (MedicaExpert, ul. Bociana 4c/33 31-231 Kraków, tel.: +48 608 309 936, email: biuro@medicaexpert.pl) of your decision to withdraw from this agreement by an unequivocal statement (e.g., a letter sent by post or e-mail).

You may use the attached model withdrawal form, but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

3. Effects of withdrawal from the agreement

If you withdraw from this agreement, we shall reimburse to you all payments received from you, without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this agreement. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

Annex No. 2 to the Terms and Conditions

Withdrawal Form

(this form should be completed and returned only if you wish to withdraw from the agreement)

Addressee: MedicaExpert Conference Mateusz Lubarski Ul. Bociana 4c/33 31-231 Kraków Tel: +48 608 309 936 Email: biuro@medicaexpert.pl

I/We() hereby give notice that I/We() withdraw from my/our() agreement for the provision of the service of active participation in the conference/training ()

1. Date of conclusion of the agreement:
2. Name of the conference/training(*):
3. Name of consumer(s):
4. Address of consumer(s):
5. Signature of consumer(s) (only if this form is submitted on paper):
6. Date:

(*) Delete as appropriate.